DEKALB COUNTY MARTA 2020 Q3 BRIEFING

JEFFREY A. PARKER | GENERAL MANAGER/CEO

AGENDA

- ✓ MARTA 2040 In DeKalb
- ✓ Financial Update
- Essential Bus Service Plan Update
- ✓ MARTA Rider Initiatives
- ✓Artbound



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MARTA 2040 IN DEKALB

SOUTH DEKALB MALL TRANSIT HUB UPDATE

Site Selection ProjectSite Evaluation

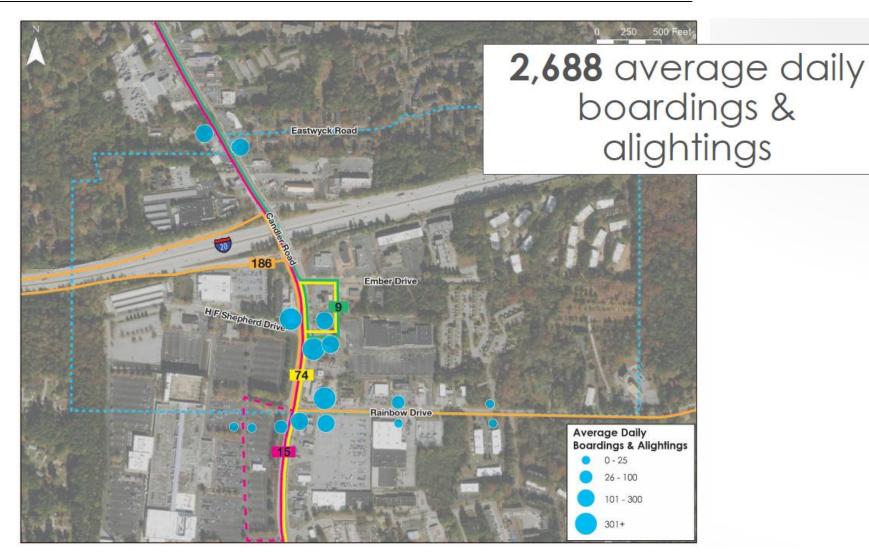
Current Land Use

✓ Future Land Use

✓ Stakeholder Outreach

- Interviews April 2020
- ✓ Survey August 2020
- Workshop September2020

 Initiated discussions with Stonecrest regarding that location



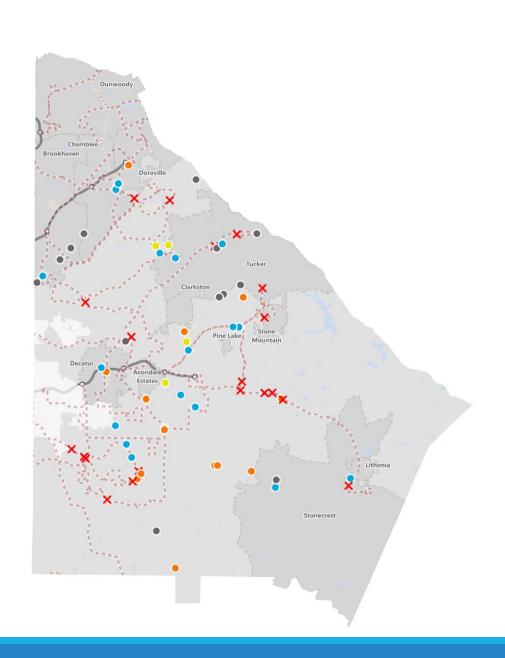
INDIAN CREEK STATION REHAB UPDATE

- Bryson Constructors selected as Contractor (DBE firm)
- Construction to begin in Q4 2020
 - Improve Landscaping
 - Refinish perimeter fencing
 - Redefine central pedestrian access into station
 - ✓ New paving
 - New bollards
 - New signage
 - New lighting
 - New station signage
 - New furnishings
 - Paving on concourse and platform repaired
- Artbound Project will be included



BUS SHELTERS & AMENITIES

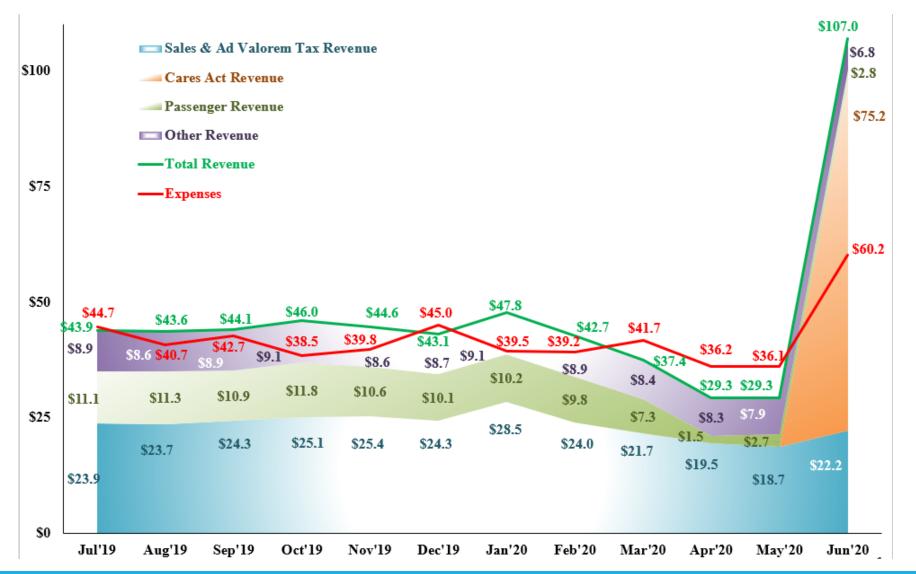
- ✓ 20 installed in 2018
- ✓ 14 installed in 2019
- ✓ 56 will be installed in 2020
 - ✓ 6 installed to date
 - ✓ 3 under construction
 - ✓ 25 in permitting
 - ✓ 22 in design



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Eastbound		11 min
Indian Creek Indian Creek		23 min
Westbound Hamilton E. Holmes		2 min

MARTA FINANCIAL UPDATE

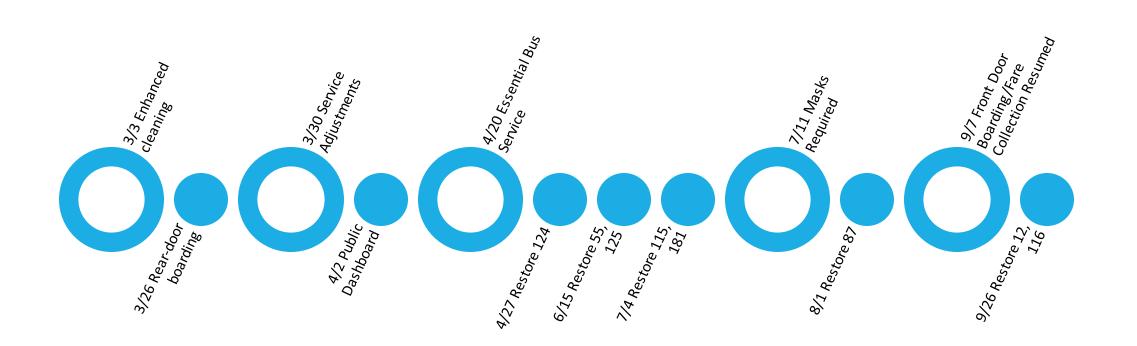
FY20 YEAR END OPERATING BUDGET SUMMARY



ESSENTIAL BUS SERVICE UPDATE

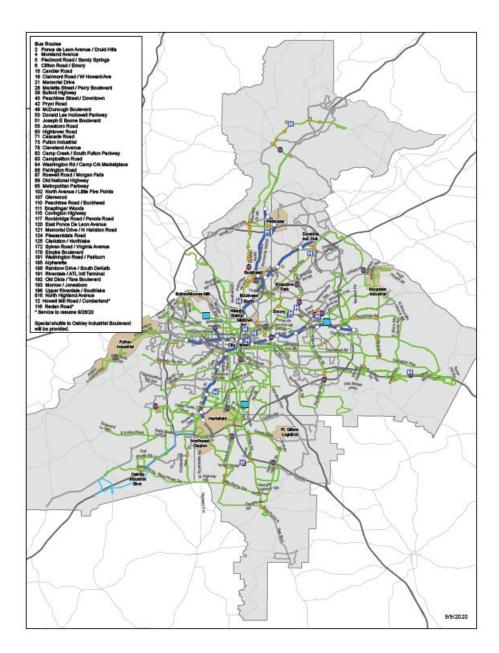
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BUS OPERATIONS TIMELINE



SUMMARY

- COVID-19 markers are improving but 7-day average still worse than when Essential Bus Service began
- Masks, social distancing are still critical to combat virus spread
- Buses have been equipped with HVAC anti-microbial filters, operator shields and mask box holder
- Mask-wearing on MARTA is around 90%
- Bus ridership post-fare collection resumption will be evaluated and additional routes will be restored as capacity allows



MARTA RIDER INITIATIVES

HOPE ATLANTA PARTNERSHIP

- Being unsheltered is not a crime
 MARTA receives complaints from customers about the unsheltered riding
- ✓ Partnership with HOPE Atlanta
 - Yearlong program; space in Five Points Station
 - Teams of Hope Atlanta caseworkers and MARTA Field Protective Specialists (not MPD officers) formed
 - Teams travel throughout the system, focusing on "hotspots" in stations and other facilities
 - ✓ Goals: service connections for 80; housing connections for 50



HOPE Atlanta case managers Gloria Woodard (left), Vinson Allen (right), and MARTA Field Protective Specialist Alberretta Atkins discuss homeless outreach strategy at their project office at Five Points station.

MARTA RIDERS' ADVISORY COUNCIL

 Received over 80 applications
 Selected 24 Members, six representing DeKalb County
 Focused on broad range of customer issues
 Meeting 9/2 focused on MARTA finances and FY21 budget

Maya Cross, Dan Harrold, Lecia Miller, Wendy Heaps, Talia Lockridge, Jessica Wang

ARTBOUND UPDATE

CURRENT DEKALB PROJECTS

Black Lives Matter Invitational Project with Decatur Arts Alliance



East Lake: Kristine Mays Decatur: Derrick Phillips, Sr. Avondale: Jamele Wright, Sr. Kensington: TBA Indian Creek: TBA

Dunwoody Mural with Perimeter CID



Artist Finalists: Neka King Lauren Pallotta Stumberg

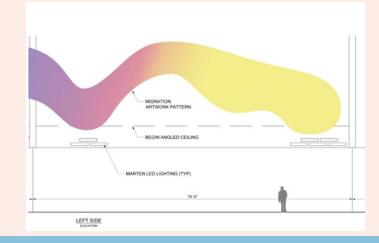
UPCOMING DEKALB PROJECTS



DeKalb School of the Arts Creative Writing Class partners with MARTA Artbound



Winter 2020: Art at Doraville



THANK YOU

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